



# ENTERPRISE EARPIECE CLEANING AND DISINFECTION

In response to the coronavirus (COVID-19) pandemic, National Orders, Inc. is providing recommended cleaning and disinfection guidelines for our earpieces based on manufacturing materials and compounds as well as years of industry knowledge.

## Global Health Authorities

The removal of dirt, germs and other impurities from surfaces lowers the risk of spreading infection. Using chemical disinfectants may kill germs that remain on surfaces after cleaning, which further lowers the risk of spreading infection.

## General Cleaning and Disinfection Instructions:

1. Devices may be cleaned and disinfected by wiping them down with over-the-counter isopropyl alcohol Wipes. \*The use of medical-grade or high quality 70% isopropyl alcohol kills 99.99% of pathogens on surfaces.
2. Ensure that your teams wipes down the complete earpiece (Speaker – Push to Talk – Connector)



\*Users should never use baby wipes to clean the earphone. Some baby wipes contain scents, oils (where the active ingredient is usually chloride), lanolin, and when these ingredients are used the outer surface of the earpiece will prematurely age and harden. Baby wipes are not designed to disinfect surfaces, including earpieces.